

Our Support Care

This package is designed for people who may require short term care or assistance.

Perhaps as a prevention for hospital admission or help in recuperation following hospital discharge.

Areas we cover:

Rushden, Higham Ferrers,
Irthlingborough, Stanwick,
Raunds, Irchester,
and surrounding areas.

We also provide other services :

Benefits Advice, Transport to
medical appointments, Day care,
Handyman Services.

SERVE

Care In the Community

If our **THREE STEPS TO CARE** principle sounds interesting then why not take the first step and call into our office?

**19 Church Street
Rushden**

Alternatively, you can call us on
01933 315555

We guarantee that you will receive first class attention and it may lead you on to the path of the quality of care that you are seeking.

Our rates and terms and conditions are available on request

SERVE

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HEMOCARE SERVICES



Accessing our services

We recognise that looking for home-care services can be quite an ordeal.

OUR THREE STEPS to care makes this task easier and is designed to take the stress out of the whole exercise. It will also lead you to a quality service and provide peace mind.

STEP ONE—The Initial Contact.

Simple—Just call into our office and you will have access to one of our Care Manager who will lead you through the whole process. **NO MORE DIFFICULT OR UNHELPFUL PHONE CALLS**

STEP TWO—The Assessment

Simple—One of our qualified and professional Care Managers will arrange for a private and confidential assessment in the home of the potential client

STEP THREE—The Care Package

Simple—we will identify the individual needs of the person. From this we will draw up an individual plan of care. This will set out the scope of the service to be delivered and will be reviewed on a regular basis. The care plan will be devised in consultation with the prospective clients, their family and friends, and any health professionals responsible for their well-being.

Your Quality Assurance

Once you have chosen Serve you can rest assured that you will be in capable hands. We offer:

- A service that is accredited by the Commission for Social Care which means that we must maintain a high standard.
- Professional, trained care workers. All of our care workers are paid staff—we do not use volunteers.
- Over 26 years of dedicated service in the community.

We offer a full range of personal care, including

Assisting the client to wash, dress and undress;

Prompting of medication;

Toileting supervision;

Assistance the client with showering;

Sitting service;

Lunchtime supervision.

Our Domestic Care

We also provide a complete range of domestic care, including

Shopping;

All general lightweight housework, making beds, washing & ironing;

Available to people living in their own home.